

TRI-STATE POOL COVERS, LLC

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Donora , PA 15033
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PA License: PA024021 FL License: CPC1458274 WV License: WV023939
2020

Company Policy : We will not schedule any work unless we have a current signed authorization form on file.

PLEASE PRINT :

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE _____ CELL _____

WORK _____ FAX _____

E-MAIL _____

PERSON/S AUTHORIZED TO MAKE DECISION/S _____

LIMIT WITHOUT HOME OWNERS AUTHORIZATION \$ _____ (\$1000.00 MINIMUM PER VISIT, OCCURRENCE, DAY - MUST BE PAID PRIOR TO SERVICE)

PLEASE CIRCLE ONE THAT APPLIES:

COVER SYSTEM : ON DECK BELOW DECK TRACKS RECESSED FLUSH
Mfg. ____

WORK REQUESTED AT THIS TIME:

TERMS & CONDITIONS REGARDING SERVICE OF YOUR POOL/SPA
By Tri-State Pool Covers, LLC

PLEASE READ THROUGH THIS FORM & SIGN AT THE BOTTOM OF THIS PAGE.

1. All diagnostic, troubleshooting & estimate fees will be billed at \$170.00 per hour(stop fee) + for two men, fuel surcharge (\$30) and the price of any materials used in the process. **There is a 2 hour minimum charge. Travel time is billed to and from jobsite.**
2. Upon request, we will give you an estimate & the service will be performed on a time & material basis. We will do all we can to meet this estimate however, this is only an estimate. Actual cost of repairing or serving your pool may exceed this amount.
3. Upon completion of diagnosis, tri-State Pool Covers, LLC may require a deposit to include any labor, parts, freight & subcontractors required to complete the repair.
4. All equipment must be accessible at time of repair. An additional fee will be assessed for reschedule.
5. Work orders are to be paid in full upon completion. You will be sent an invoice that is to be paid upon receipt. **If you chose to pay by credit card, please call the office.**
Charges are subject to a 3% processing fee. Work orders that are not paid within thirty (30) working days of completion will be charged interest (1.5% anything under \$499. \$500 and more will be 2%). If legal action is taken for non-payment you will be responsible for all fees that may occur. Your equipment may not be released until the work order is paid in full.
6. Customer must cancel two (2) days prior to scheduled service day. If Tri-State Pool Covers, LLC is not notified a \$50.00 fee will be applied.
7. If Tri-State Pool Covers, LLC is behind due to weather or unforeseen circumstances; we reserve the right to reschedule.
8. Tri-State Pool Covers, LLC accepts : Cash, Checks, Visa, MasterCard and Discover. By signing below, you authorize Tri-State Pool Covers, LLC to charge your credit card to cover payment referred to above. _____ **(initial here)**.
9. Tri-State Pool Covers, LLC offers a 30-day warranty on workmanship. Some parts carry a longer warranty, however, not the labor to replace the part(s). See manufacturer warranty.
10. Tri-State Pool Covers, LLC is not responsible for any loss or damage to pool in case of fire, theft, flooding, or other causes beyond our control. You should maintain insurance on your pool to cover these losses.
11. Tri-State Pool Covers, LLC will administer & adhere to manufacturer's specific written warranty policies. Customer will be responsible for any item not covered by manufacturer's warranty including deductibles or manufacturer's rejections.
12. Customers are to have work areas accessible, clean of unnecessary items (i.e. excessive toys, patio furniture, stored items, and dog waste). Tri-State Pool Covers, LLC is not responsible for any loss or damage to property (patio sets, fencing, sheds, etc).

CUSTOMER SIGNATURE _____ DATE _____

PLEASE PRINT NAME _____

To pay with your credit card please complete the following and sign :

CREDIT CARD ACCT # _____ EXP _____

3 Digit Authorization Code _____

SIGNATURE _____